# Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

#### Class: TYBMS Semester: V

# Subject: Logistics and Supply Chain

# Name of the Faculty: Satish Bendre

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	<ul> <li>a) Introduction to Logistics Management • Meaning, Basic Concepts of Logistics- Logistical Performance Cycle, Inbound Logistics, Inprocess Logistics, Outbound Logistics, Logistical Competency, Integrated Logistics , Reverse Logistics and Green Logistics • Objectives of Logistics, Importance of Logistics, Scope of Logistics, Logistical Functions/Logistic Mix, Changing Logistics Environment</li> <li>b) Introduction to Supply Chain Management • Meaning, Objectives, Functions, Participants of Supply Chain, Role of Logistics in Supply Chain, Comparison between Logistics and Supply Chain Management, Channel Management and Channel Integration</li> <li>c) Customer Service: Key Element of Logistics • Meaning of Customer Service, Rights of Customers</li> <li>d) Demand Forecasting • Meaning, Objectives ,Approaches to Forecasting, Forecasting Methods, Forecasting Techniques, (Numerical on Simple Moving Average, Weighted Moving Average)</li> </ul>	- Case Study Discussion	10
July 23	<ul> <li>a) Transportation • Introduction, Principles and Participants in Transportation, Transport Functionality, Factors Influencing Transportation Decisions, Modes of Transportation- Railways, Roadways, Airways, Waterways, Ropeways, Pipeline, Transportation Infrastructure, Intermodal Transportation</li> <li>b) Warehousing • Introduction, Warehouse Functionality, Benefits of Warehousing, Warehouse Operating Principles, Types of Warehouses, Warehousing Strategies, Factors affecting Warehousing</li> <li>c) Materials Handling • Meaning, Objectives, Principles</li> </ul>	<ul> <li>Case study discussion</li> <li>Quiz</li> <li>Group PPT</li> </ul>	18

	of Materials Handling, Systems of Materials Handling, Equipments used for Materials Handling, Factors affecting Materials Handling Equipments d) Packaging • Introduction, Objectives of Packaging, Functions/Benefits of Packaging, Design Considerations in Packaging, Types of Packaging Material, Packaging Costs	Presentation s by students	
August 23	<ul> <li>a) Inventory Management • Meaning, Objectives, Functions, Importance, Techniques of Inventory Management (Numericals - EOQ and Reorder levels)</li> <li>b) Logistics Costing • Meaning, Total Cost Approach, Activity Based Costing, Mission Based Costing</li> <li>c) Performance Measurement in Supply Chain • Meaning, Objectives of Performance Measurement, Types of Performance Measurement, Dimensions of Performance Measurement, Characteristics of Ideal Measurement System</li> <li>d) Logistical Network Analysis • Meaning, Objectives, Importance, Scope, RORO/LASH</li> </ul>	Group Activity for students - Quiz on identifying brands - Case study discussions	14
September 23	<ul> <li>a) Information Technology in Logistics • Introduction, Objectives, Role of Information Technology in Logistics and Supply Chain Management, Logistical Information System, Principles of Logistical Information System, Types of Logistical Information System, Logistical Information Functionality, Information Technology Infrastructure</li> <li>b) Modern Logistics Infrastructure • Golden Quadrilateral, Logistics Parks, Deep Water Ports, Dedicated Freight Corridor, Inland Container Depots/Container Freight Stations, Maritime Logistics, Double Stack Containers/Unit Trains</li> <li>c) Logistics Outsourcing • Meaning, Objectives, Benefits/Advantages of Outsourcing, Third Party Logistics Provider, Fourth Party Logistics Provider, Drawbacks of Outsourcing, Selection of Logistics Service Provider, Outsourcing-Value Proposition</li> <li>d) Logistics in the Global Environment • Managing the Global Supply Chain, Impact of Globalization on Logistics and Supply Chain Management, Global Logistics Trends, Global Issues and Challenges in Logistics and Supply Chain Management</li> </ul>		14
October 23	Revision		04
	Total Lectures		60

Satish Bendre

Dr. Mitali Shelankar

Sign of Faculty

#### Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

## Class: TYBMS (A & B) Semester: V

## Subject: Corporate Communication & Public Relations

## Name of the Faculty Member: Ganesh Achwal

Month	Topics to be Covered	Additional Activities	Number of Lectures /
		planned / done	Per Division
June 23	<ul> <li>a) Corporate Communication: Scope and Relevance</li> <li>b) Introduction, Meaning, Scope, Corporate Communication in India, Need/ Relevance of Corporate Communication in Contemporary Scenario b) Keys concept in Corporate Communication</li> <li>c) Corporate Identity: Meaning and Features, Corporate Identity: Meaning, Factors Influencing Corporate Image, Corporate Reputation: Meaning, Advantages of Good Corporate Reputation c) Ethics and Law in Corporate Communication</li> <li>d) Importance of Ethics in Corporate Communication, Corporate Communication and Professional Code of Ethics, Mass Media Laws: Defamation, Invasion of Privacy, Copyright Act, Digital Piracy, RTI</li> </ul>	Case Study	12
July 23	<ul> <li>a) Fundamental of Public Relations: Introduction, Meaning, Essentials of Public Relations, Objectives of Public Relations, Scope of Public Relations, Significance of Public Relations in Business</li> <li>b) Emergence of Public Relations: Tracing Growth of Public Relations, Public Relations in India, Reasons for Emerging International Public Relations</li> <li>c) Public Relations Environment: Introduction, Social and Cultural Issues, Economic Issues, Political Issues, Legal Issues</li> <li>d) Theories used in Public Relations:</li> </ul>	Mock Discussion	16

<b></b>	Cristoma Theory Cityotional Theory		
	Systems Theory, Situational Theory,		
	Social Exchange Theory, Diffusion		
A 02	Theory		16
Aug 23		Case Study	16
	a) Media Relations: • Introduction, Importance		
	of Media Relations, Sources of Media Information,		
	Building Effective Media Relations, Principles of		
	Good Media Relations		
	b) Employee Communication: • Introduction,		
	Sources of Employee Communications, Organizing		
	Employee Communications, Benefits of Good		
	Employee Communications, Steps in		
	Implementing An Effective Employee		
	Communications Programme, Role of		
	Management in Employee Communications		
	c) Crisis Communication: • Introduction,		
	Impact of Crisis, Role of Communication in Crisis,		
	Guidelines for Handling Crisis, Trust Building		
	d) Financial Communication: • Introduction,		
	Tracing the Growth of Financial Communication in		
	India, Audiences for Financial Communication,		
	Financial Advertising		
Sept 23	a) Contribution of Technology to Corporate	Class	12
-	Communication • Introduction, Today's	Presentations	
	Communication Technology, Importance of		
	Technology to Corporate Communication,		
	Functions of Communication Technology in		
	Corporate Communication, Types of		
	Communication Technology, New Media: Web		
	Conferencing, Really Simple Syndication (RSS)		
	b) Information Technology in Corporate		
	Communication • Introduction, E-media Relations,		
	E-internal Communication, E-brand Identity and		
	Company Reputation		
	c) Corporate Blogging • Introduction, Defining		
	Corporate Blogging, Characteristics of a Blog,		
	Types of Corporate Blogs, Role of Corporate		
	Blogs, Making a Business Blog		
Oct 23	Revision		4
	Total no. of lectures		60

Ganesh Achwal

Dr. Mitali Shelankar

Sign of Faculty-

## Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

Class: TYBMS B Semester: V

## Subject: CUSTOMER RELATION MANAGEMENT

## Name of the Faculty: PRAGALBH JHA

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	CONCEPT OF CRM, EVOLUTION OF CRM, EVOLUTION OF CUSTOMER RELATIONSHIP, OBJECTIVE OF CRM. BENEFITS OF CRM TO CUSTOMER, BENEFITS OF CRM TO ORGANISATION CUSTOMER PROFITABILITY SEGMENT, COMPONENTS OF CRM BARRIERS TO CRM, RELATIONSHIP MARKETING AND CRM, RELATIONSHIP DEVELOPMENT STRATEGIES	Practical activity Group discussion.	12
July 23	SERVICE LEVEL AGREEMENTS, RELATIONSHIP CHALLENGES CRM MARKETING INITIATIVES CRM AND CUSTOMER SERVICES CRM AND DATA MANAGEMENT TYPES OF DATA IDENTIFYING DATA QUALITY ISSUES, PLANNING INFORMATION QUALITY USING TOOLS TO MANAGE DATA, TYPES OF DATA ANALYSIS	Presentation Group activity	18
August 23	UNDERSTANDING CUSTOMERS, CUSTOMER VALUE CUSTOMER CARE, COMPANY PROFIT CHAIN OBJECTIVE OF CRM STRATEGY, CRM STRATEGY CYCLE, ACQUISITION, RETENTION AND WIN-BACK COMPLEXITIES OF CRM STRATEGY, PLANNING AND IMPLEMENTATION OF CRM DIFFERENT LEVELS OF E-CRM, PRIVACY IN E-CRM, SOFTWARE APP FOR CUSTOMER	Case study Class Debate	14

	Total Lectures		60
	ETHICAL ISSUES IN CRM		
	CRM		
	GLOBAL CRM, CHALLENGES OF GLOBAL		
	MOBILE CRM, CRM TRENDS		
	CONCEPT OF E-CRM		
	COMPANY 3E MEASURESSURE	Assignment	
23	EVALUATION	Assignment	
September	CRM IMPLEMENTATION STEPS, CRM	Case study	16
	SOCIAL NETWORKING AND CRM		
	SERVICE		

Pragalbh Jha

Sign of Faculty

## Dr. Mitali Shelankar

#### Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

#### Class: TYBMS Semester: V

## Subject: E-Commerce and Digital Marketing

## Name of the Faculty: Sneha Chavan

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	Introduction to E-commerce Ecommerce-	E Commerce	10
	Meaning, Features of E-commerce,	Models	
	Categories of E-commerce, Advantages &	(Discussion /	
	Limitations of E-Commerce, Traditional	Presentation)	
	Commerce & E-Commerce Ecommerce		
	Environmental Factors: Economic,		
	Technological, Legal, Cultural; Social		
	Factors Responsible for Growth of E-		
	Commerce, Issues in Implementing E-		
	Commerce, Myths of E-Commerce Impact		
	of E-Commerce on Business, Ecommerce		
	in India, Trends in E-Commerce in		
	Various Sectors: Retail, Banking,		
	Tourism, Government, Education Meaning		
	of M-Commerce, Benefits of M-		
Index 02	Commerce, Trends in M- Commerce	Website	16
July 23	E-Business & Applications E-Business :	discussion	16
	Meaning, Launching an E-Business, Different phases of Launching an E-	(group activity)	
	Business Important Concepts in E-	(group activity)	
	Business: Data Warehouse, Customer		
	Relationship Management, Supply Chain		
	Management, Enterprise Resource		
	Planning Bricks and Clicks business		
	models in E-Business: Brick and Mortar,		
	Pure Online, Bricks and Clicks,		
	Advantages of Bricks & Clicks Business		
	Model, Superiority of Bricks and Clicks		
	EBusiness Applications: E Procurement,		
	ECommunication, E- Delivery, E-Auction,		
	E-Trading. Electronic Data Interchange		
	(EDI) in E-Business: Meaning of EDI,		
	Benefits of EDI, Drawbacks of EDI,		
	Applications of s of EDI. Website: Design		
	and Development of Website, Advantages		

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	of Website,		
	Principles of Web Design, Life Cycle		
	Approach for Building a Website,		
	Different Ways of Building a website		
	Payment, Security, Privacy & Legal Issues	Cyber Crime	16
August 23	in ECommerce Issues Relating to Privacy	cases	10
1108000 20	and Security in E-Business Electronic		
	Payment Systems: Features, Different		
	Payment Systems: Debit Card, Credit		
	Card, Smart Card, E-cash, E-Cheque,		
	Ewallet, Electronic Fund Transfer.		
	Payment Gateway: Introduction, Payment		
	Gateway Process, Payment Gateway		
	Types, Advantages and Disadvantages of		
	Payment Gateway. Types of Transaction		
	Security E-Commerce Laws: Need for E-		
	Commerce laws, ECommerce laws in		
	India, Legal Issues in E-commerce in		
	India, IT Act 2000		
September	Digital Marketing, Introduction to Digital	Best digital	14
23	Marketing, Advantages and Limitations of	marketing	
	Digital Marketing. Various Activities of	campaigns –	
	Digital Marketing: Search Engine	Discussion	
	Optimization, Search Engine Marketing,		
	Content Marketing & Content Influencer		
	Marketing, Campaign Marketing, Email		
	Marketing, Display Advertising, Blog		
	Marketing, Viral Marketing, Podcasts &		
	Vodcasts		
October23	Digital Marketing on various Social Media	Presentation	04
	platforms, Online Advertisement, Online		
	Marketing Research, Online PR Web		
	Analytics, Promoting Web Traffic Latest		
	developments and Strategies in Digital		
	Marketing		

Sneha Chavan

Dr. Mitali Shelankar

Sign of Faculty

# Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

#### Class: TYBMS Semester: V

# Subject: Sales and Distribution Management

# Name of the Faculty: Ms. Priya Tiwari

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	Introduction a) Sales Management: • Meaning, Role of Sales Department, Evolution of Sales Management • Interface of Sales with Other Management Functions • Qualities of a Sales Manager • Sales Management: Meaning, Developments in Sales ManagementEffectiveness to Efficiency, Multidisciplinary Approach, Internal Marketing, Increased Use of Internet, CRM, Professionalism in Selling. • Structure of Sales Organization – Functional, Product Based, Market Based, Territory Based, Combination or Hybrid Structure b) Distribution Management: • Meaning, Importance, Role of Distribution, Role of Intermediaries, Evolution of Distribution Channels. c) Integration of Marketing, Sales and Distribution	Case Studies	12
July 23	<ul> <li>Market Analysis and Selling <ul> <li>a) Market Analysis and Selling</li> <li>a) Market Analysis:</li> <li>Market Analysis:</li> <li>Market Analysis and Sales Forecasting</li> <li>Types of Sales Quotas – Value Quota, Volume Quota, Activity Quota, Combination Quota</li> <li>Factors Determining Fixation of Sales Quota</li> <li>Assigning Territories to Salespeople b) Selling:</li> <li>Process of Selling, Methods of Closing a Sale, Reasons for Unsuccessful Closing</li> <li>Theories of Selling – Stimulus Response Theory, Product Orientation Theory, Need Satisfaction Theory</li> <li>Selling Skills – Communication Skill, Listening Skill, Trust Building Skill, Negotiation Skill, Problem Solving Skill, Conflict Management Skill</li> <li>Selling Strategy, Win-Win Strategy, Negotiation Strategy</li> <li>Difference Between Consumer Selling and Organizational Selling</li> </ul> </li> </ul>		15
August 23	<b>Distribution Channel Management</b> • Management of Distribution Channel – Meaning & Need • Channel Partners- Wholesalers, Distributors and Retailers & their Functions in Distribution Channel, Difference Between a Distributor and a Wholesaler • Choice of Distribution System – Intensive, Selective, Exclusive • Factors Affecting Distribution Strategy –	Students Presentations	18

	Locational Demand, Product Characteristics, Pricing Policy, Speed or Efficiency, Distribution Cost • Factors Affecting Effective Management Of Distribution Channels, Channel Design, Channel Policy, Channel Conflicts: Meaning, Types – Vertical, Horizontal, Multichannel, Reasons for Channel Conflict, Resolution of Conflicts: Methods – Kenneth Thomas's Five Styles of Conflict Resolution, Motivating Channel Members, Selecting Channel Partner, Evaluating Channels, Channel Control		
September	Performance Evaluation, Ethics and Trends	Group Discussion	15
23	a) Evaluation & Control of Sales Performance: • Sales Performance – Meaning • Methods of Supervision and		
	Control of Sales Force • Sales Performance Evaluation		
	Criteria- Key Result Areas (KRAs) • Sales Performance		
	Review • Sales Management Audit b) Measuring		
	Distribution Channel Performance: • Evaluating		
	Channels- Effectiveness, Efficiency and Equity • Control of Channel – Instruments of Control – Contract or		
	Agreement, Budgets and Reports, Distribution Audit c)		
	Ethics in Sales Management d) New Trends in Sales and		
	Distribution Management		
	Total Lectures		60

Ms. Priya Tiwari

Dr. Mitali Shelankar

Sign of Faculty

# Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

#### Class: TYBMS Semester: V

# Subject: Services Marketing

## Name of the Faculty: Ms. Delisha D'souza

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	<ul> <li>Unit 1: Introduction to Services Marketing:         <ul> <li>Concept, Distinctive Characteristics, Service Marketing Triangle, Purchase Process for services, Marketing Challenges of Services.</li> <li>Role of Services in Modern Economy, Services Marketing Environment</li> <li>Goods v/s Services Marketing, Goods Services Continuum</li> </ul> </li> </ul>	- Case Study Discussion	10
July 23	<ul> <li>Consumer Behaviour, Positioning a Service in the Market Place</li> <li>Variations in Customer Involvement, Impact of service recovery efforts on customer loyalty.</li> <li>Type of contact: High and low contact services</li> <li>Sensitivity to Customers' Reluctance to Change.</li> <li>Unit 2: Key Elements of Services Marketing Mix:         <ul> <li>The Service Product, Pricing Mix, Promotion &amp; Communication Mix, Place/Distribution of Service, People, Physical Evidence, Process-Service Mapping- Flowcharting.</li> </ul> </li> </ul>	<ul> <li>Case study discussion</li> <li>Quiz</li> <li>Group PPT Presentations by students</li> </ul>	18
August 23	Branding of Services –	- Branding of	14

	Problems and Solutions	services –	
	<ul> <li>Options for Service Delivery</li> </ul>	Group Activity	
	1	for students	
	Unit 3: Managing Quality Aspects	101 students	
	of Services Marketing	- Quiz on	
	Improving Service Quality		
	and Productivity	identifying	
	• Service Quality – GAP	brands	
	Model, Benchmarking,		
	Measuring Service Quality -	- Case study	
	Zone of Tolerance and	discussions	
	Improving Service Quality		
September 23	The SERVQUAL Model	- Case study	12
	• Defining Productivity –	discussion	
	Improving Productivity		
	• Demand and Capacity	- Group PPT	
	Alignment	Presentations by	
	Unit 4: Marketing of Services	students.	
	International and Global		
	Strategies in Services		
	Marketing: Services in the		
	Global Economy- Moving		
	from Domestic to		
	Transnational Marketing		
	• Factors favouring		
	Transnational Strategy		
	• Elements of Transnational		
	Strategy		
October 23	Recent Trends in Marketing	Case study	6
	of Services in: Tourism,	discussion	
	Hospitality, Healthcare,		
	Banking, Insurance,		
	Education, IT and		
	Entertainment Industry		
	• Ethics in Services Marketing:		
	Meaning, Importance,		
	Unethical Practices in		
	Service Sector.		
	Total Lectures		60
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Ms. Delisha D'souza

Dr. Mitali Shelankar

Sign of Faculty

# Teaching Plan: 2023 – 24

## **Department: Bachelor of Management Studies**

#### **Class: TYBMS Semester: V**

## Subject: Finance for HR Professionals and Compensation Management

## Name of the Faculty: Ms. Priya Tiwari

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	<ul> <li>Compensation Plans and HR Professionals:</li> <li>Meaning, Objectives of Compensation Plans, Role of HR Professionals in Compensation Plans, Types of Compensation: Financial and non-financial, Factors Influencing Compensation • Compensation Tools: Job based and Skill based, Models: Distributive Justice Model and Labour Market Model, Dimensions of Compensation • 3 Ps Compensation Concept, Benefits of Compensation: Personal, Health and Safety, Welfare, Social Security • Pay Structure: Meaning, Features, Factors, Designing the Compensation System, Compensation Scenario in India.</li> </ul>	Case Studies	12
July 23	Incentives and Wages: • Incentive Plans – Meaning and Types: Piecework, Team, Incentives for Managers and Executives, Salespeople, Merit pay, Scanlon Pay, Profit Sharing Plan, ESOP, Gain Sharing, Earning at Risk plan, Technology and Incentives. Prerequisites of an Effective Incentive System • Wage Differentials: Concepts, Factors contributing to Wage Differentials, Types of Wage Differentials, Importance of Wage Differentials, Elements of a Good Wage Plan. • Theories of Wages: Subsistence Theory, Wage Fund Theory, Marginal Productivity Theory, Residual Claimant Theory, Bargaining Theory.	Group Discussion	15
August23	<ul> <li>Compensation to Special Groups and Recent Trends:</li> <li>Compensation for Special Groups: Team Based pay, Remunerating Professionals, Contract Employees, Corporate Directors, CEOs, Expatriates and Executives.</li> <li>Human Resource Accounting – Meaning, Features, Objectives and Methods • Recent Trends: Golden Parachutes, e-Compensation, Salary Progression Curve, Competency and Skill based, Broad banding and New Pay, Cafeteria approach – Features, Advantages and Disadvantages.</li> </ul>	Students Presentations	18
September 23	<ul> <li>Legal and Ethical issues in Compensation:</li> <li>Legal Framework of Compensation in India: Wage Policy in India, Payment of Bonus Act 1965, Equal Remuneration Act 1976, Payment of Wages Act 1936, Payment of Gratuity Act 1972, Employee Compensation</li> </ul>	Case Studies	12

	Act 1923, Employees Provident Funds and Miscellaneous Provision Act 1952. • Pay Commissions,	
	Wage Boards, Adjudication, Legal considerations,	
	COBRA requirement, Pay Restructuring in Mergers and	
	Acquisitions, Current Issues and Challenges in	
	Compensation Management, Ethics in Compensation	
	Management.	
Oct 23	Revision	3
	Total Lectures	60

Ms. Priya Tiwari

Dr. Mitali Shelankar

Sign of Faculty

#### Teaching Plan: 2023 - 24

#### **Department: Bachelor of Management Studies**

Class: SYBMS Semester: III

## Subject: Strategic Human Resource Management and HR Policies

## Name of the Faculty: Ms Rutuja Kamble

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	SHRM – An OverviewStrategicHumanResourceManagement (SHRM)– Meaning, Features, Evolution,Objectives, Advantages, Barriers toSHRM, SHRM v/s Traditional HRM,Steps in SHRM, Roles in SHRM - TopManagement, Front-lineManagement, Front-lineManagement, Front-lineManagement, HR, Changing Role of HRProfessionals, Models of SHRM – HighPerformanceWorkingModel, HighCommitmentManagementModel•HREnvironment–Environmentaltrends and HR Challenges•LinkingSHRMAndBusinessPerformance	Presentation	15
July 23	HR Strategies:Developing HR Strategies to SupportOrganisational Strategies, ResourcingStrategy – Meaning and Objectives,StrategicHR Planning – Meaning, Advantages,Interaction between Strategic Planningand HRP, Managing HR Surplus andShortages, StrategicRecruitment and Selection – Meaningand Need, Strategic Human ResourceDevelopment – Meaning, Advantagesand Process, Strategic Compensation asa Competitive Advantage,Rewards Strategies – Meaning,Importance, Employee RelationsStrategies for Enhancing EmployeeWork Performance	Team work activity	15
August 23	Human Resource Policies – Meaning, Features, Purpose of HR Policies, Process of Developing HR Policies,	Case Studies	15

	Factors affecting HR Policies, Areas of HR Policies in Organisation,		
	Requisites of a Sound HR Policies –		
	Recruitment, Selection, Training and		
	Development, Performance Appraisal,		
	Compensation, Promotion, Outsourcing,		
	Retrenchment, Barriers to Effective		
	Implementation of HR Policies and		
	Ways to Overcome These Barriers,		
	Need for Reviewing and Updating HR		
	Policies, Importance of Strategic HR		
	Policies to Maintain Workplace		
<u>G ( 1 02</u>	Harmony	D1 1/	10
September 23	i.e. Mentoring	Planned to give as	12
	Employee Engagement – Meaning,	an assignment of	
	Factors Influencing Employee	solving of last 5	
	Engagement, Strategies for Enhancing	years papers	
	Employee Engagement		
	Contemporary Approaches to HR		
	Evaluation – Balance Score Card, HR		
	Score Card, Benchmarking and		
	Business Excellence Model		
	Competency based HRM – Meaning,		
	Types of Competencies, and Benefits of		
	Competencies for Effective Execution		
	of HRM Functions.		
	Human Capital Management –		
	Meaning and Role New Approaches to		
	Recruitment – Employer Branding,		
	Special Event Recruiting, Contest		
	Recruitment, e - Recruitment		
	Strategic International Human		
	<b>Resource Management</b> – Meaning and		
	Features, International SHRM Strategic		
	Issues, Approaches to Strategic		
	International HRM		
Oct 23	Revision		3
	Total Lectures		60

Rutuja Kamble

Sign of Faculty

Dr. Mitali Shelankar

## Teaching Plan: 2023 - 24

## **Department: Bachelor of Management Studies**

Class: TYBMS Semester: V

## Subject: Performance Management & Career Planning

## Name of the Faculty: Ms. Delisha D'souza

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures (of 50 minutes)
June 23	Unit 1: Performance Management –	- Case Study	12
June 25	An Overview	Discussion	12
	Performance Management– Meaning,	Discussion	
	Features, Components of Performance		
	Management, Evolution, Objectives,		
	Need and Importance, Scope,		
	Performance Management Process, Pre-		
	Requisites of Performance		
	Management, Linkage of Performance		
	Management with other HR functions,		
	Performance Management and		
	Performance Appraisal, Performance		
	Management Cycle		
	Best Practices in Performance		
	Management, Future of Performance		
	Management.		
	• Role of Technology in Performance		
	Management		
July 23	<b>Unit 2: Performance Management</b>	- Case study	16
	Process	discussion	
	• Performance Planning – Meaning,		
	Objectives, Steps for Setting	- Group PPT	
	Performance Criteria, Performance	Presentations by	
	Benchmarking	students	
	• Performance Managing – Meaning,		
	Objectives, Process		
	• Performance Appraisal – Meaning,		
	Approaches of Performance Appraisal –		
	Trait Approach, Behaviour Approach,		
	Result Approach		
	• Performance Monitoring–Meaning,		
	Objectives and Process		
	Performance Management		
	Implementation – Strategies for		
	Effective Implementation of		

	Performance Management		
	•		
	• Linking Performance Management to		
	Compensation		
	Concept of High Performance Teams		1.5
August 23	Unit 3: Ethics, Under Performance	- Role Play/	16
	and Key Issues in Performance	Group Activity	
	Management	for students	
	• Ethical Performance Management -		
	Meaning, Principles, Significance of	- Quiz	
	Ethics in Performance Management,		
	Ethical Issues in Performance	- Case study	
	Management, Code of Ethics in	discussions	
	Performance Management, Building		
	Ethical Performance Culture, Future		
	Implications of Ethics in Performance		
	Management		
	• Under Performers and Approaches to		
	Manage Under Performers, Retraining		
	<ul> <li>Key Issues and Challenges in</li> </ul>		
	Performance Management		
September	<ul> <li>Potential Appraisal: Steps,</li> </ul>	- Case study	10
23	Advantages and Limitations.	discussion	
	• Pay Criteria -Performance related pay,		
	Competence related pay, Team based	- Group PPT	
	pay, Contribution related pay.	Presentations by	
	Unit 4: Career Planning and	students.	
	Development		
	<ul> <li>Career Planning - Meaning,</li> </ul>		
	Objectives, Benefits and Limitations,		
	Steps in Career Planning, Factors		
	affecting Individual Career Planning,		
	Role of Mentor in Career Planning,		
	Requisites of Effective Career Planning		
	• Career Development – Meaning, Role		
	of employer and employee in Career		
	Development, Career Development		
	Initiatives		
October 23	• Role of Technology in Career	Case study	6
	Planning and Development	discussion	
	• Career Models – Pyramidal Model,		
	Obsolescence Model, Japanese Career	Revision	
	Model		
	<ul> <li>New Organizational Structures and</li> </ul>		
	Changing Career Patterns		
	Total Lectures		60

### Ms. Delisha D'souza

Dr. Mitali Shelankar

Sign of Faculty

# Teaching Plan: 2023- 24

# **Department: Bachelor of Management Studies**

Class: TYBMS Semester: V

## **Subject: Industrial Relations**

## Name of the Faculty Member: Rashmi Bendre

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
June 23	Meaning, Objectives, Characteristics of a good Industrial Relations System/Principles of a good IR/Essentials of good IR, Scope, Significance/Need and Importance of IR, Major Stakeholders of IR, Evolution of IR in India, Factors affecting IR, Role of State, Employers and Unions in IR, Changing Dimensions of IR in India, Impact of Liberalisation, Privatisation and Globalisation on Industrial Relations, Issues and Challenges of industrial relations in India	News Paper Article Reading University Question Papers	15
July 23	<ul> <li>a) Industrial Disputes:</li> <li>Meaning of Industrial Dispute, Causes, Forms/Types, Consequences/Effects, Methods of Settling Industrial Disputes (Arbitration, Joint Consultations, Works Committee, Conciliation, Adjudication etc)</li> <li>Concepts Related to Industrial Disputes (Relevant Examples): Strike, Layoff, Lockout, Retrenchment</li> <li>b) Employee Discipline:</li> <li>Meaning, Determinants, Causes of Indiscipline, Code of Discipline and its Enforcement. c) Grievance Handling:</li> </ul>	Case studies University Question Papers	15
August 23	<ul> <li>Meaning of Grievances, Causes of Grievances, Guidelines for Grievance Handling, Grievance Redressal Procedure in India.</li> <li>d) Workers' Participation in Management:</li> <li>Meaning and Types with Respect to India <ul> <li>a) Trade Unions:</li> <li>Meaning, Features, Objectives, Role of Trade Unions, Functions/Activities, Types, Evolution of Trade Unions across Globe,</li> </ul> </li> </ul>	Case studies University Question Papers	15

	a) Trade Unions:	Case studies	10
Sept 23	Evolution of Trade Unions in India, Structure		
~~p~	of Trade Unions in India, Recognition of Trade		
	Unions, Rights and Privileges of Registered		
	Trade Unions, Impact of Globalisation on	University Question	
	Trade Unions in India, Central Organisations of	Papers	
	Indian Trade Unions : INTUC, AITUC,	rupers	
	HMS,UTUC, Problems of Trade Unions in		
	India.		
	b) Collective Bargaining:		
	• Meaning, Features, Importance, Scope,		
	Collective Bargaining Process, Prerequisites of		
	Collective Bargaining, Types of Collective		
	Bargaining Contracts, Levels of Collective		
	Bargaining, Growth of Collective Bargaining		
	in India, Obstacles to Collective Bargaining in		
	India.		
Oct 23	• Role of Judiciary in Industrial Relations:	University Question	05
	Labour Court, Industrial Tribunal, National	• •	
	Tribunal	1	
	• The Trade Unions Act, 1926;		
	• The Industrial Employment (Standing Orders)		
	Act, 1946;		
	• The Industrial Disputes Act, 1947;		
	• The Factories' Act, 1948		
	The Minimum Wages Act, 1948		
	Total no. of lectures		60

Rashmi Bendre

Dr. Mitali Shelankar

Sign of Faculty

## **Teaching Plan : 2023 - 2024**

#### **Department: Bachelor of Management Studies**

#### Class: A (Finance) Semester: V

## Subject: Wealth Management

#### Name of the Faculty Member: Mario Mascarenhas

Month	Topics to be Covered	Additional Activities Done	No. of Lectures
June 23	Introduction	Done	<u>15</u>
June 25	a) Introduction To Wealth Management: • Meaning of	Case Studies	15
	WM, Scope of WM, Components of WM, Process of		
	WM, WM Needs & Expectation of Clients, Code of	News Reading	
	Ethics for Wealth Manager b) Personal Financial		
	Statement Analysis: • Financial Literacy, Financial	Presentations	
	Goals and Planning, Cash Flow Analysis, Building		
	Financial Plans, Life Cycle Management. c) Economic		
	Environment Analysis: • Interest Rate, Yield Curves,		
	Real Return, Key Indicators-Leading, Lagging,		
L 1 22	Concurrent		1.7
July23	Insurance Planning and Investment Planning	Case Studies	15
	a) Insurance Planning: • Meaning, Basic Principles of	Nous Pooding	
	Insurance, Functions and Characteristics of Insurance, Rights and Responsibilities of Insurer and Insured, Types	News Reading	
	of life Insurance Policies, Types of General Insurance	Presentations	
	Policies, Health Insurance – Mediclaim – Calculation of	resentations	
	Human Life Value - Belth Method/CPT b) Investment		
	Planning: • Types of Investment Risk, Risk Profiling of		
	Investors & Asset Allocation (Life Cycle Model), Asset		
	Allocation Strategies(Strategic, Tactical, Life-Cycle		
	based), Goal-based Financial Planning, Active & Passive		
	Investment Strategies		
August 23	Retirement Planning/ Income Streams & Tax Savings		15
	Schemes	Case Studies	
	a) Retirement Planning: • Understanding of different		
	Salary Components, Introduction to Retirement	News Reading	
	Planning, Purpose & Need, Life Cycle Planning,	Presentations	
	Financial Objectives in Retirement Planning, Wealth Creation (Factors and Principles), Retirement	Presentations	
	Creation (Factors and Principles), Retirement (Evaluation & Planning), Pre & Post-Retirement		
	Strategies - Tax Treatment b) Income Streams & Tax		
	Savings Schemes: • Pension Schemes, Annuities- Types		
	of Annuities, Various Income Tax Savings Schemes		
September 23		Case Studies	12
	a) Financial Mathematics: • Calculation of Returns		
	(CAGR ,Post-tax Returns etc.), Total Assets, Net Worth	News Reading	

	Calculations, Financial Ratios b) Tax and Estate Planning: • Tax Planning Concepts, Assessment Year, Financial Year, Income Tax Slabs, TDS, Advance Tax, LTCG, STCG, Carry Forward & Set-off, Estate Planning Concepts –Types of Will – Requirements of a Valid Will–Trust – Deductions - Exemptions	Presentations	
October 23	Revision		03
	TOTAL		60

Mario Mascarenhas

Sign of Faculty

Dr. Mitali Shelankar

## Teaching Plan: 2023- 24

## **Department: Bachelor of Management Studies**

Class: TYBMS

Semester: V

## Subject: Investment Analysis and Portfolio Management

## Name of the Faculty Member: Dr. Siddhi Roy

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
June 23	Unit I : Introduction to Investment Environment Introduction, Investment Process, Criteria for Investment, Types of Investors, Investment V/s Speculation V/s Gambling, Investment Avenues, Factors Influencing Selection of Investment Alternatives. Unit I : Capital Market in India •	Assignments Class Test	12
	Introduction, Concepts of Investment Banks its Role and Functions, Stock Market Index, The NASDAQ, SDL, NSDL, Benefits of Depository Settlement, Online Share Trading and its Advantages, Concepts of Small cap, Large cap, Midcap and Penny stocks	University Question Papers	
July 23	Unit II : Meaning, Types of Risk- Systematic and Unsystematic risk, Measurement of Beta, Standard Deviation, Variance, Reduction of Risk through Diversification. Practical Problems on Calculation of Standard Deviation, Variance and Beta	Assignments Class Test University Question Papers	16
August 23	<ul> <li>Unit III : Meaning and Concept,</li> <li>Portfolio Management Process,</li> <li>Objectives, Basic Principles,</li> <li>Factors affecting Investment</li> <li>Decisions in Portfolio</li> <li>Management, Portfolio Strategy</li> <li>Mix.</li> <li>Fundamental Analysis, Economic</li> <li>Analysis, Industry Analysis,</li> </ul>	Assignments Class Test University Question Papers	16

Sept 23	Company Analysis, Technical Analysis - Basic Principles of Technical Analysis., Uses of Charts: Line Chart, Bar Chart, Candlestick Chart, Mathematical Indicators: Moving Averages, Oscillators Unit IV : Theories: • Dow Jones Theory, Elloit Wave Theory, Efficient Market Theory b) Capital Asset Pricing Model: • Assumptions of CAPM, CAPM Equation, Capital Market Line, Security Market Line c) Portfolio Performance Measurement: • Meaning of Portfolio Evaluation, Sharpe's Ratio (Basic Problems), Treynor's Ratio (Basic Problems), Jensen's Differential Returns (Basic Problems)	Assignments Class Test University Question Papers	12
Oct 23	Revision	University Question Papers	04
	Total no. of lectures		60

Dr. Siddhi Roy

Dr. Mitali Shelankar

Sign of Faculty

#### Teaching Plan: 2023- 24

#### **Department: Bachelor of Management Studies**

#### Class: TYBMS Semester: V

#### **Subject: Commodities and Derivatives Market**

## Name of the Faculty Member: Rashmi Bendre

		Additional Activities planned / done	Number of Lectures
June	<ul> <li>a) Introduction to Commodities Market :</li> <li>Meaning, History &amp; Origin, Types of Commodities Traded, Structure of Commodities Market in India, Participants in Commodities Market, Trading in Commodities in India(Cash &amp; Derivative Segment), Commodity Exchanges in India &amp; Abroad, Reasons for Investing in Commodities</li> <li>b) Introduction to Derivatives Market:</li> <li>Meaning, History &amp; Origin, Elements of a Derivative Contract, Factors Driving Growth of Derivatives Market, Types of</li> </ul>	Online overview of commodity market University Question Papers	08
July	<ul> <li>Derivatives, Types of Underlying Assets,</li> <li>Participants in Derivatives Market, Advantages &amp; Disadvantages of Trading in Derivatives Market, Current Volumes of Derivative Trade in India, Difference between Forwards &amp; Futures.</li> <li>Futures: <ul> <li>Futures:</li> <li>Futures Contract Specification, Terminologies, Concept of Convergence, Relationship between Futures Price &amp; Expected Spot Price, Basis &amp; Basis Risk, Pricing of Futures Contract, Cost of Carry Model</li> <li>Hedging:</li> <li>Speculation &amp; Arbitrage using Futures, Long Hedge – Short Hedge, Cash &amp; Carry Arbitrage, Reverse Cash &amp; Carry Arbitrage, Payoff Charts &amp; Diagrams for Futures Contract, Perfect &amp; Imperfect Hedge</li> </ul> </li> </ul>	Tracking commodities through various financial websites University Question Papers	16

August	• Options Contract Specifications, Terminologies, Call Option, Put Option, Difference between Futures & Options, Trading of Options, Valuation of Options Contract, Factors affecting Option Premium, Payoff Charts & Diagrams for Options Contract, Basic Understanding of Option Strategies	track various options University Question	14
Sept	<ul> <li>b) Options Pricing Models:</li> <li>Binomial Option Pricing Model, Black - Scholes Option Pricing Model</li> <li>Trading, Clearing &amp; Settlement In Derivatives Market:</li> <li>Meaning and Concept, SEBI Guidelines, Trading Mechanism – Types of Orders, Clearing Mechanism – NSCCL – its Objectives &amp; Functions, Settlement Mechanism – Types of Settlement</li> </ul>	University Question	16
Oct	<ul> <li>Types of Risk:</li> <li>Value at Risk, Methods of calculating VaR, Risk Management Measures, Types of Margins, SPAN Margin</li> </ul>	University Question Papers	6
	Total no. of Lectures		60

Rashmi Bendre

Sign of Faculty

Dr Mitali Shelankar

#### Teaching Plan: 2023 - 24

#### **Department: Bachelor of Management Studies**

Class: TYBMS - A Semester: V

Subject: Direct Taxes

## Name of the Faculty Member: Minal Jaisinghani

Month	Topics to be Covered	Additional Activities planned / done	Number of Lectures
June 23	Basics, Residential status, Scope of income, Income from other sources	Provided online classwork and case studies	12
July23	Income from Other sources and Income from house property	Provided online classwork	16
August 23	Income from Salary	Will provided online classwork	16
Sept 23	Capital gains and Income from business profession Deductions and total income	Will provide online classwork, case studies and MCQs. Will provide online classwork and case studies	12
Oct 23	Revision		4
	Total no. of lectures		60

Minal Jaisinghani

Dr. Mitali Shelankar

**Sign of Faculty**